



{ OVERVIEW }

Performance Feedback

 **Ninth Edge**

Know Better.



Growth requires courage.

True growth doesn't come from staying comfortable; it takes courage—courage to face challenges, embrace feedback, and make meaningful changes. Many leaders struggle with delivering feedback in a way that inspires growth, accountability, and high performance.

The question is:

How can you build a culture where feedback is a powerful tool for development, not just a formality?

At NinthEdge, we believe feedback is a crucial driver for both personal and organizational growth.

Our **Performance Feedback** workshop equips leaders with the skills and confidence to provide feedback that is constructive, actionable, and fosters long-term improvement. By focusing on empathy, honesty, and courage, leaders can transform feedback into a tool for sustained success.



You'll learn to:

- Master the feedback process: Understand how feedback drives growth and continuous improvement.
- Deliver constructive feedback with confidence: Gain the skills to handle even the most difficult conversations with empathy and clarity.
- Foster a feedback culture: Build an environment where feedback is valued and seen as an opportunity for growth, not criticism.
- Ensure follow-through: Learn strategies to maintain dialogue, accountability, and improvement over time.



Overview of the Program

- **Welcome and Introduction:** Understanding the importance of feedback for leadership and growth.
- **Building the Relationship for Feedback:** Creating a foundation of trust before delivering feedback.
- **Common Mistakes in Giving Feedback:** Avoiding the pitfalls that undermine feedback effectiveness.
- **Feedback Best Practices:** Learning proven techniques to make feedback clear, actionable, and motivating.
- **Feedback Conversation Framework:** A consistent approach to structuring feedback conversations.
- **Feedback Application Practice:** Practicing feedback delivery in real-world scenarios.
- **What If? – Unique Feedback Scenarios:** Navigating tricky feedback situations.
- **Summary and Wrap-Up:** Reviewing key insights and preparing for continued feedback success.

Target Audience

New People Leaders

Delivery Options

Face-to-Face or Virtual Instructor-Led Training

Workshop Timing



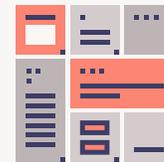
Half-Day Workshop

- Clarifying the Skill
- Building Self-Awareness
- Feedback and Coaching
- Action Planning



Full-Day Workshop

- Clarifying the Skill
- Building Self-Awareness
- Feedback and Coaching
- Skill-Development
- Action Planning



Customizable with Other Ninth Edge Solutions

- Managing Conflict
- Performance Coaching
- Leadership Transitions
- Conversational Capacity™





Leaders who have completed the Performance Feedback program report:

Greater team accountability

Teams become more engaged and responsible for their growth and performance.

Improved relationships

Leaders build deeper trust and openness within their teams by delivering feedback in a meaningful, respectful way.

Ongoing performance improvement

Continuous feedback leads to higher team performance and personal growth.

Without effective feedback, teams can become disengaged, unaware of areas for improvement, and stagnant in their growth.

At Ninth Edge, we provide the tools to help you transform feedback into a driver of success and development.



 Your Business
is our business.

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Take the
next step.

Are you ready to transform your feedback conversations into a superpower that drives growth?

Let's explore how the **Performance Feedback** program can help you create a culture of courageous conversations and sustained improvement.

Click below to schedule a consultation and start delivering feedback that makes an impact.

{ Schedule a consultation.  }

